

# Olivia "Libby" Rockaway

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<b>Education</b>	UNIVERSITY OF PENNSYLVANIA <ul style="list-style-type: none"><li>● <b>Bachelor of Arts in Cognitive Science with a concentration in Cognitive Neuroscience, <i>cum laude</i>.</b> Member of University Scholars program. Received the Thouron Award fellowship. (thouronaward.org)</li><li>● <b>Master of Science in Nonprofit Leadership.</b> Submatriculated in 2018.</li></ul>	<b>Philadelphia, PA</b> 2015-2019  December 2020
	QUEEN'S UNIVERSITY BELFAST <ul style="list-style-type: none"><li>● <b>Master of Science in Animal Behaviour &amp; Welfare, with distinction.</b></li></ul>	<b>Belfast, UK</b> 2019-2020
<b>Experience</b>	<b>COMPANION LABS, <i>Senior Manager of Customer Experience</i></b> Developed and led the canine training program for a pet technology startup. Responsibilities include hiring and managing a small team of top-tier canine trainers. Plan and execute trials while working closely with Engineering & Product departments to develop consumer dog training machine. <a href="https://joincompanion.com/">https://joincompanion.com/</a>	<b>Remote</b> 2020-present
	<b>LLLEASHES LLC, <i>Owner (LLLeashes.com)</i></b> <ul style="list-style-type: none"><li>● <b>Service Dog Trainer Consultant</b> – Provide consulting services to professional Service Dog trainers and individuals training their own Service Dogs; answering questions and providing insights to help them succeed.</li><li>● <b>Service Dog Trainer</b> - Diabetic Alert Dogs (DADs) - Developed scent and obedience training protocols, utilizing both operant and classical conditioning, to train dogs to alert to unsafe glucose levels in humans. Procure, train, and sell 1-2 DADs each year for children with type 1 diabetes, then teach new handlers the skills to maintain the training.</li><li>● <b>Contract Pet Dog Trainer</b> – Train puppies prior to sending them to new owners. Typically 2-4 week intensive training periods. Market services, provide client updates during training, and create concluding instructional documents and resources.</li></ul>	<b>Kentucky &amp; Remote</b> 2019-2020  2013-present  2011-2020
	<b>UNITED WAY (UWGSPNJ), <i>Research Fellow - Corporate Social Responsibility</i></b> Conducted research of corporate partners to create the chapter's first CSR library.	<b>Philadelphia, PA</b> Summer 2019
	<b>GOLDENQUEST LLC, <i>Business Development &amp; Quality Control Consultant</i></b> Developed and implemented a rubric for dog trainer performance based on training quality and client communication, incorporating incentive alignment.	<b>Versailles, KY</b> 2018-2019
<b>Nonprofit Founder</b>	<b>MD DOGS INC (MDdogs.org)</b> <ul style="list-style-type: none"><li>● Founded a nonprofit organization to provide free resources for individuals to train their own Diabetic Alert Dogs. Registered as a 501(c)(3), EIN: 82-2370579.</li><li>● Created instructional videos and book, available at MDdogs.org (in English &amp; Polish)</li></ul>	<b>Lexington, KY</b> 2017-present
<b>Author</b>	<b><i>PUPPY STEPS : Practical Training for Your New Best Friend</i></b> 192 page puppy training book. Published 2016, available on Amazon.	2016
	<b><i>DIABETIC ALERT DOG TRAINING STEPS : Training Your Pet To Be Your Partner</i></b> 143 page book. Print publication in June 2021; available on Amazon.	2021
<b>Research</b>	<b>RESEARCH ASSISTANT</b> Conduct research on canine ability to detect stress through olfaction, and to discriminate between positive and negative stress.	<b>Belfast, UK</b> 2019-2020
	<b>RESEARCHER (LibbyRockaway.com)</b> Designed and implemented a pilot study on behavioral effects of training methods. Presented findings to the 2018 PennVet Working Dog Conference and University Scholars.	<b>Versailles, KY</b> 2016
	<b>RESEARCH ASSISTANT - <i>PennVet Working Dog Center</i></b> <ul style="list-style-type: none"><li>● Ovarian Cancer Detection study</li><li>● Canine DNA Research Assistant</li></ul>	<b>Philadelphia, PA</b> Spring 2016 2015-2017
<b>Volunteer</b>	<b>Alpha Delta Pi Sorority, Officer</b> <b>PennVet Working Dog Center, Volunteer</b>	2016-2018 2015-2019